AVANI BEAUTY

CREATING BEAUTY

POLICY 2026

GET YOUR LOYALTY CARD AND RECEIVE 10% DISCOUNT WITH YOUR 6TH APPOINTMENT

DISCOVER THE TRANSFORMATION TODAY – YOU DESERVE IT.

PAYMENT AND BILLING:

- PAYMENTS CAN BE MADE VIA CASH, CARD OR EFT. (CARD PAYMENTS PREFERABLE).
  PLS NOTE: YOU PAY BEFORE YOU LEAVE. NOT AS SOON AS YOU GET HOME. **ABSOLUTELY NO EXCEPTIONS.**
- PREVIOUSLY AVANI BEAUTY ALLOWED CLIENTS TO PAY AHEAD OF APPOINTMENTS, AT THE BEGINNING OF THE MONTH. PLS NOTE, PAYMENTS MUST PLEASE BE MADE **AFTER/DURING** YOUR APPOINTMENT.
- CREDIT WILL NO LONGER BE KEPT. CHANGE WILL BE GIVEN IF NECESSARY.

TERMS OF SERVICE:

- AVANI BEAUTY OPERATING TIMES ARE BETWEEN 09H00 - 17H00. **EMERGENCY** BOOKINGS OUTSIDE OF THESE TIMES CAN BE MADE AT AN ADDITIONAL COST OF R150.00.
- NO CHILDREN UNDER THE AGE OF 14 WILL BE ALLOWED IN THE SALON DUE TO HARMFUL CHEMICALS AS WELL AS TIME CONSTRAINTS. **NO EXCEPTIONS**.
- IF YOUR APPOINTMENT IS AT 09H00, KINDLY BE HERE AT 09H00, OR AT MOST 15 MIN EARLY. ANY EARLIER TO YOUR APPOINTMENT AVANI BEAUTY WILL ASK THAT YOU WAIT IN YOUR CAR TILL YOUR APPOINTMENT AS I HAVE OTHER OBLIGATIONS BETWEEN CLIENTS.
- **15MIN GRACE PERIOD**. 15 MIN OR **LATER** TO YOUR APPOINTMENT WILL RESULT IN THE CANCELLATION OF YOUR APPOINTMENT. IF YOU SEE YOU ARE GOING TO BE LATE, PLEASE LET US KNOW SO WE CAN PLAN ACCORDINGLY. IF THERE ARE CLIENTS AFTER YOU, AND YOU ARE MORE THAN 15MIN LATE, YOUR APPOINTMENT WILL BE CANCELED. AVANI BEAUTY IS NOT GOING TO INCONVENIENCE OTHER CLIENTS ANYMORE DUE TO LATE ARRIVALS. CAN WE PLEASE RESPECT EACH OTHER AND OTHER CLIENTS' TIME.
- APPOINTMENTS TAKE 2-3 HOURS DEPENDING ON THE LENGTH OF NAILS AND AMOUNT OF NAIL ART DETAIL AS ALL ART IS HAND PAINTED (APPOINTMENTS HAVE TAKEN LONGER DUE TO THE AMOUNT AND INTENSITY OF ART).

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- APPOINTMENTS CANCELED WITHIN 24 HOURS PRIOR TO AN APPOINTMENT WILL BE FLAGGED, AFTER CANCELING AN APPOINTMENT THE 2ND TIME PRIOR TO YOUR APPOINTMENT, A NON-REFUNDABLE BOOKING DEPOST OF R250.00 WILL BE CHARGED BEFORE YOUR BOOKING IS CONFIRMED. THEREAFTER - NO DEPOSIT, NO BOOKING. THIS AMOUNT WILL BE DEDUCTED FROM YOUR OVERALL APPOINTMENT IF YOU SHOW UP. AFTER CANCELING A 3RD TIME RIGHT BEFORE AN APPOINTMENT, AVANI BEAUTY WILL NO LONGER BOOK YOU.

- WHEN BOOKING FOR A FRIEND/MOM/SISTER ETC, PLEASE MAKE SURE THEY WILL BE ABLE TO MAKE IT TO THE APPOINTMENT. IF THEY CANCEL WITHIN 24 HOURS PRIOR TO THEIR APPOINTMENT OR DONT SHOW UP, AFTER A 2ND TIME OF THIS HAPPENING, AVANI BEAUTY WILL NOT TAKE BOOKINGS FOR THAT PERSON AGAIN.

- WHEN DOING A FILL THE COLOR OF YOUR SET CAN NOT BE CHANGED, IF YOU WANT TO DO A NEW COLOR WE WILL HAVE TO DO A SOAK AND THEN A NEW SET. A FILL IS NOT FOR COLOR CHANGE.

- ART IS REMOVED WHEN DOING A FILL, THIS CAN BE RE-DONE OR CHANGED AT THE NORMAL R10.00 PER NAIL.

- DUE TO DIFFERENT BRANDS USED, AVANI BEAUTY CAN NOT DO A “FILL” ON ANOTHER SALONS WORK. CLIENTS FROM OTHER SALONS WILL BE ASKED TO DO A FULL SOAK AND NEW SET.

- FOLLOW UP APPOINTMENTS TO FIX PROBLEMS AFTER LEAVING WILL NOT BE PERMITTED. **PLEASE** MAKE SURE YOU ARE HAPPY WITH THE WORK DONE **BEFORE** LEAVING.

- STRICTLY **NO** ALCHOHOL WILL BE PERMITTED ON MY PREMESIS UNDER **ANY** CIRCUMSTANCES.

- NO SMOKING DURING YOUR APPOINTMENT/IN THE STUDIO. VAPES WELCOME.
(THC VAPES STRICTLY PROHIBITED).

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